

Barcellos Holdings Limited

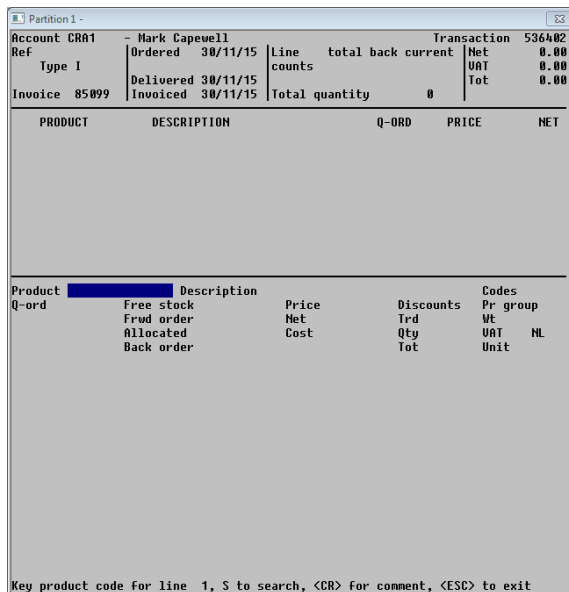
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 Xmas
Opening
Times on
page 6

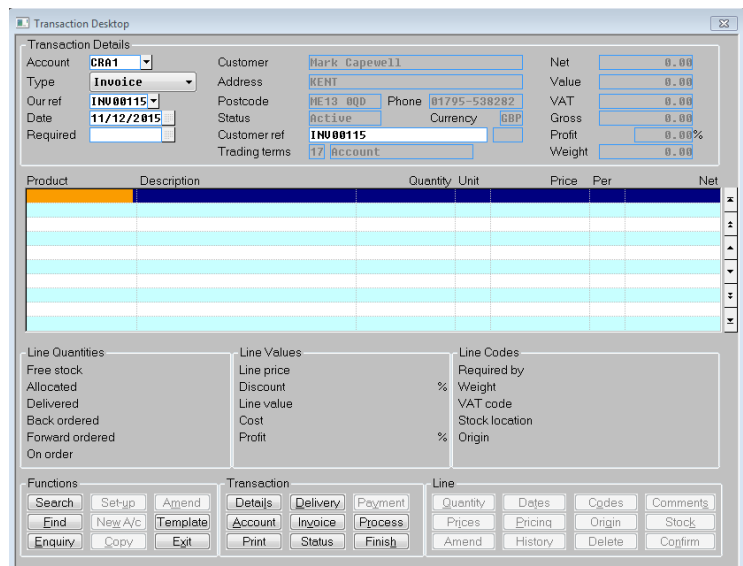
Byte-Size News

From Global 2000 to Global 3000

This year we converted our last but one Global 2000 site to the current Global 3000 range of products. This was carried out over a weekend and the customer had no loss of processing time. They have seen a massive change in the systems functionality, especially in the area of their customers facing documentation. All invoices are now printed off on colour laser printers instead of dot matrix devices. We even managed to produce an improved version of some bespoke software that they had been using for a long time. Over the next few months the site will settle down as the users become familiar with all the new bells and whistles.



From this (Global 2000 screen)



To this (Global 3000 screen)

To the Baku of beyond

As with previous high profile athletic events we were asked back to supply the proven athlete laundry tracking system to the European Games at Baku. The operation went like a dream. We are now in the position to provide the same solution to another prestigious event during 2016 based in a very hot country. Just a shame that we do not get to go to site to install the equipment.

Christmas Quiz

We know this is a byte-size newsletter, but it wouldn't be the same without our Annual Christmas Quiz. As it is the season for Pantomimes, this one is quite apt..... oh yes it is!

1. What is the name of the father of Cinderella ?
2. In which pantomime do Robin Hood and Maid Marion appear ?
3. What is the name of Aladdin's brother ?
4. What phrase does the Giant in "Jack & the Beanstalk" use when he can smell Jack ?
5. In pantomime who is Princess Marcella ?
6. What is the name of Prince Charming's assistant ?
7. In which panto does Buttons appear ?
8. What is Aladdin's mother called ?
9. Who had appeared in panto for 38 consecutive years until 2007 when he won TVs "I'm a Celebrity..." ?
10. What told Dick Whittington to "turn again" ?
11. In Jack & the Beanstalk what does Jack get in exchange for his cow ?
12. In Disney's Aladdin the villain was known as JAFFAR but by what name is he traditionally known in panto ?
13. What is the most popular panto ?
14. Which panto was created in 1902 for the comedian Dan Leno ?
15. From what set of stories does the tale of Aladdin originate ?
16. From what does the Fairy Godmother create Cinderella's footmen ?
17. What is Jack's mother normally known as in Jack & the Beanstalk ?
18. What name is given to the leading man in a panto, usually played by a woman ?
19. In which panto would you find the character King Rat ?
20. From which side of the stage do the "goodies" in a panto normally appear ?

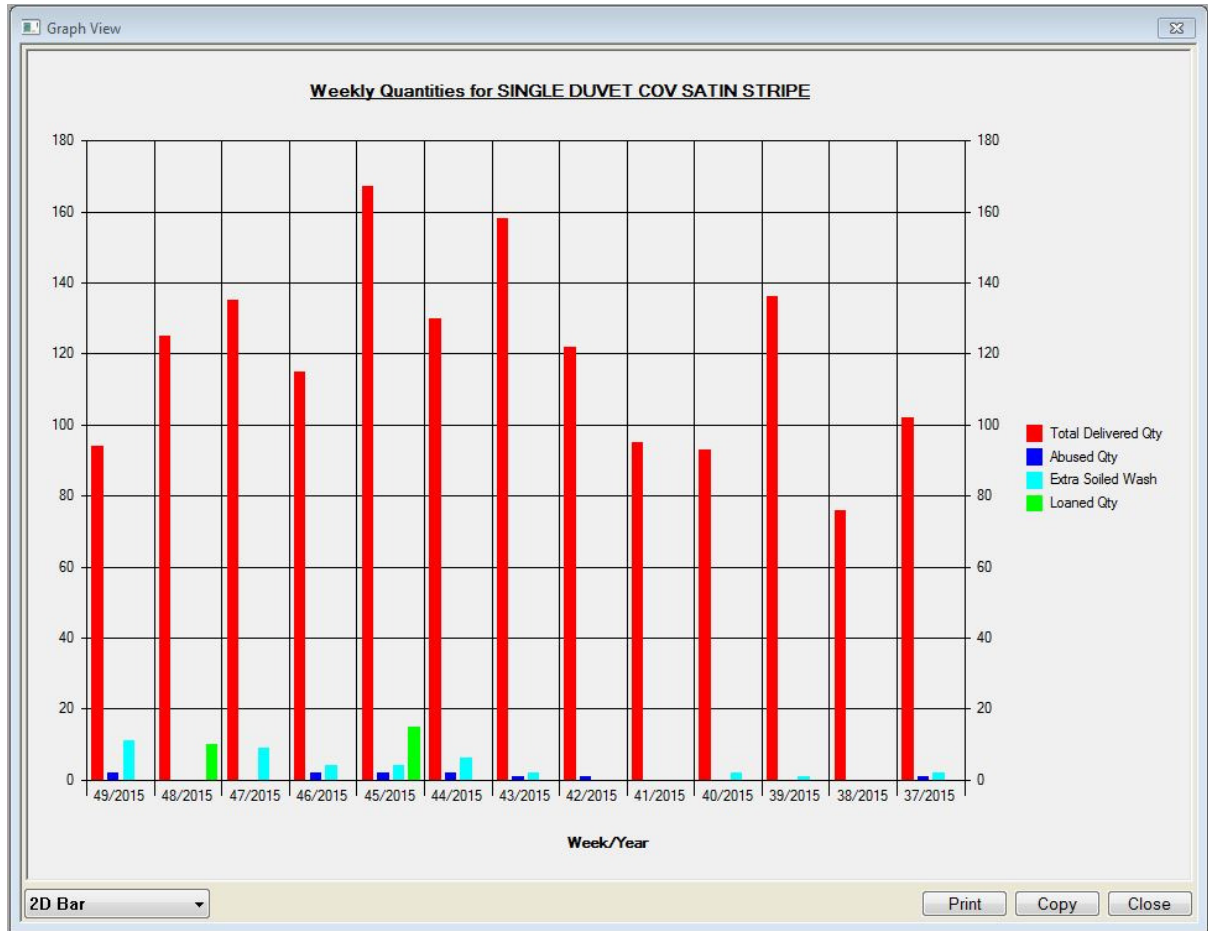
Answers are on page 5!



Global Workwear/Linen Development

Having spent a lot of time enhancing the system to cater for UHF-RFID, we are now able to build on the vast quantities of data being collected.

- Below is our latest graph developed to show weekly statistics for a given product.

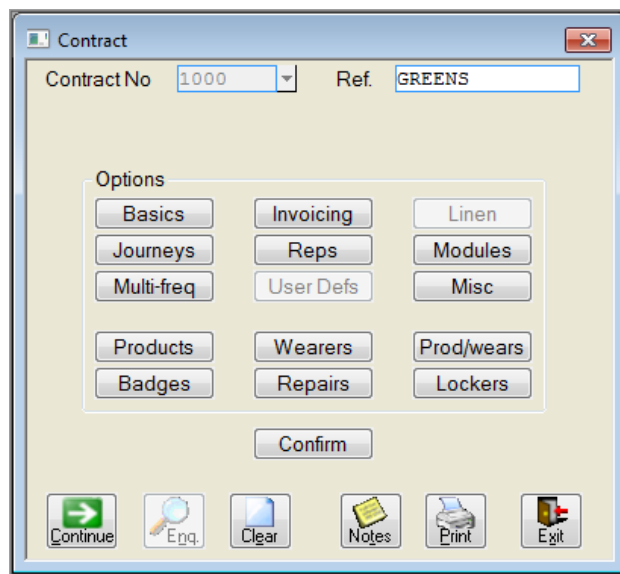


- Also new is our 'aged items' report, which provides totals of how long individual items have been out of the laundry. This report can drill down to customers if required and has an option to output top-down by largest quantity.

Global Workwear/Linen		Barcellos Laundry Limited		GX		15.52.40 07/11/15		Page	1
IX3280 - Aged Items Out		Contracts		to zzzzzzzz					
Product	Description	0 - 30	31 - 60	61 - 90	91 - 120	121 +	Total		
TBR5W1W	BATH SHEET WHITE	2395	27	11	16	153	2602		
THN5W1W	HAND TOWEL WHITE	2333	25	9	16	134	2517		
HPB2W1T	PILLOW CASE BAG SATIN STRIPE	2453	7	3	10	32	2505		
TMN6W1N	BATH MAT WHITE	1598	17	3	8	56	1682		
HSS0W1T	SINGLE SHEET	1110	21	0	2	22	1155		
TSN4W1U	BATH SHEET WHITE BAR	869	15	12	8	45	949		
THN4W1U	HAND TOWEL WHITE BAR	778	5	25	13	52	873		
HPB0W7R	PILLOW CASE BAG WHITE	560	5	6	8	100	679		
HDP2W1T	PRESIDENTIAL DUVET COV SATIN S	579	23	0	1	2	605		
HDX2W1T	SUPER KING DUVET COV SATIN STR	586	5	0	2	2	595		
HSX0W1T	SUPER KING SHEET	537	1	1	0	1	549		
HSK0W7R	KING SHEET LARGE	308	1	1	0	10	320		
HDS2W1T	SINGLE DUVET COV SATIN STRIPE	132	0	4	2	4	142		
HSX0W7R	SUPER KING SHEET LARGE	127	8	0	1	3	139		
zzzzzzzz	Cages	120	6	2	0	8	136		
HDK0W7	KING DUVET PLAIN WHITE	124	1	2	0	7	134		
HSK0W1T	KING SHEET	100	1	1	2	4	108		
HDK2W1T	KING DUVET COVER SATIN STRIPE	65	1	4	2	16	88		
HDD0W7R	DOUBLE DUVET PLAIN WHITE	73	0	0	0	1	74		
HDS0W7R	SINGLE DUVET PLAIN WHITE	45	4	1	0	3	53		
HDX0W7R	SUPER KING DUVET PLAIN WHITE	46	0	1	0	0	47		
HDX1W7R	SUPER KING DUVET SATIN STRIPE	0	0	17	1	0	18		
Report Totals		14938	173	103	93	663	15970		

But, of course, we have also been busy introducing a host of other nice features which you have requested over the year;

- Linen style price tables have also now been incorporated into workwear contracts, giving a greater control of customer group pricing if needed.
- For those of you using the route management module, we have now added a route weight summary page which prints after each route.
- Workwear residual values can now be set to have a minimum value (or percentage of the original value) that it will not go below.
- Linen customers now have the option to produce a portrait (simple) style delivery note.
- Invoices can now be emailed automatically to *everyone* in the customer's contacts list which have the 'invoice required' option ticked.
- Lots of new drill down buttons throughout to enable you faster access to the data.
- Contract take on has been enhanced to include all contractual sections when a new contract is created. This takes you logically through all the windows required to complete a customer.



The above screen shot shows the new entry buttons. Note it is now possible to maintain the entire contract including products and wearers from the one screen.

Schedule of Rates

John is now busy converting the new PSA Building Works 2015 Schedule to work with our Global Schedule of Rates System. We are hoping to complete this by early next year. Please note it is available now in pdf version, so please call if you would like a quotation.

We have welcomed quite a few new users since last year. Some existing users have picked up new contracts requiring additional schedules, in quite a few cases they have been using either Psa or Nsr schedules and have been appointed to use the other type of schedule as well. Assuming that they will all be run on the same computer then the program does not need to be purchased again, just the schedules.

Christmas Quiz - Answers

How well did you do?

1. What is the name of the father of Cinderella ? – **Baron Hard-up**
2. In which pantomime do Robin Hood and Maid Marion appear ? – **Babes in the Wood**
3. What is the name of Aladdin’s brother ? – **Wishee Washee**
4. What phrase does the Giant in “Jack & the Beanstalk” use when he can smell Jack ? – **Fe Fi Fo Fum I Smell the Blood of an Englishman**
5. In pantomime who is Princess Marcella ? – **Sleeping Beauty**
6. What is the name of Prince Charming’s assistant ? – **Dandini**
7. In which panto does Buttons appear ? – **Cinderella**
8. What is Aladdin’s mother called ? – **Widow Twankey**
9. Who had appeared in panto for 38 consecutive years until 2007 when he won TVs “I’m a Celebrity...” ? – **Christopher Biggins**
10. What told Dick Whittington to “turn again” ? – **The Bells of London**
11. In Jack & the Beanstalk what does Jack get in exchange for his cow ? – **Magic Beans**
12. In Disney’s Aladdin the villain was known as JAFFAR but by what name is he traditionally known in panto ? – **Abanazar**
13. What is the most popular panto ? – **Cinderella**
14. Which panto was created in 1902 for the comedian Dan Leno ? – **Mother Goose**
15. From what set of stories does the tale of Aladdin originate ? – **The Arabian Nights**
16. From what does the Fairy Godmother create Cinderella’s footmen ? – **Mice**
17. What is Jack’s mother normally known as in Jack & the Beanstalk ? – **Dame Trott**
18. What name is given to the leading man in a panto, usually played by a woman ? – **Principal Boy**
19. In which panto would you find the character King Rat ? – **Dick Whittington**
20. From which side of the stage do the “goodies” in a panto normally appear ? – **Stage Right**



Christmas Opening Times

Office hours during the Christmas period:

24th December – 9:00am to 1:00pm
25th December – CLOSED
28th December – CLOSED
29th December – 9:00am to 1:00pm
30th December – 9:00am to 1:00pm
31st December – 9:00am to 1:00pm
1st January - CLOSED

2nd January – Normal Office Hours

PLEASE NOTE: The following staff are contactable after 1:00pm until 5:00pm on 24th, 29th, 30th & 31st of December, on the following mobile numbers and also via email: -



Nick	07702 471212 - nick@barcellos.co.uk
Paul	07713 740145 - paul@barcellos.co.uk
Mark	07702 074406 - mark@barcellos.co.uk

Please ensure that you pass this onto the relevant people who will be working over the Christmas period. Rest assured that full support will be given, as all our staff have the capability of remote access from their homes.

Summary

2015 has been yet another brilliant year for new customers. We would like to take this opportunity to thank you for choosing Barcellos Holdings as your preferred software supplier. Not forgetting our existing customers, who have been with us for one or many years. We appreciate your custom and hope that you have seen the benefits of using our systems; and will continue to use them for many years to come.

It just remains for the staff of Barcellos Holdings to wish you all a Merry Christmas and a Prosperous and Happy New Year.