OneOffice™ 3000
know everything

e-Commerce

OneOffice 3000 e-commerce enables you to trade electronically with customers and suppliers, or to pass stock and product data between different company sites or between company sites and mobile representatives.

Key Features at a Glance

- An 'out-of-the-box' e-business solution for B2B e-commerce sites
- Templates ready for you to customise with your company branding
- Real-time integration with core OneOffice 3000 system

Whether your requirement is to sell via the web, build EDI links with customers or suppliers, or keep pricing in step across multiple locations, OneOffice 3000 e-commerce provides a secure, productive and flexible environment to achieve your organisation's commercial targets.

With OneOffice 3000 e-commerce, your market reach and order processing capacity could take a quantum leap forward. Customers anywhere in the world can put their own orders onto your system, in total security and with no extra overhead for your business. Customers can even monitor order progress without you having to answer a single extra phone call. Trading via the Internet should be simple and straightforward, OneOffice 3000 e-commerce can make it happen for your organisation.

OneOffice 3000 e-commerce provides a library of pre-built web pages and templates enabling your business to reduce the cost of entry into the e-commerce market whilst drastically reducing time to market. The standard web pages enable customers to place and track orders as well as viewing and printing of account statistics and price lists.

Benefits

- Rapid return on investment - start selling over the web in days.
- Ready to use templates avoid the need for specialist in-house web skills
- Reduce cost of sale by moving transactions to the web
- Reduce customer service operating costs by providing customer self-service

Price list

On-Line Demonstration

Address
A Neal & Sons
41 Shepards Gate Avenue
Maidstone
Kent

ME14 6UU

Credit Limit (STR)	80,000.00
Balance	13,224.62
Last Payment	21/01/2006
Last Invoice	30/04/2006
Last Statement	31/03/2006

Product search

Search text [ ]   Any word ⦿   All words ○
Search in Description ○ Specification ○ Both ⦿
Show specification ☑   Sort by Description ☐   [New Search]

Search Results - 36 product(s) found. Displaying Item(s) 15 to 21

Description	Product	Price	Per	Until	
IXLAND Lever Arch - Black	IXL1500	3.08	ITEM		View
IXLAND Lever Arch - Green	IXL1550	3.08	ITEM		View
Annual Maintenance	MAINTENANCE	500.00	ITEM		View
Myelars Systemtray - Black	MYE01	4.93	ITEM		View
Myelars Systemtray - Grey	MYE02	4.93	ITEM		View
Oliffe Typecart ET 111	OLIET111	7.55	ITEM		View
Oliffe ETcart ET 221	OLIET221	4.54	ITEM		View

Figure 1. Example shows one of the standard web pages which provide a powerful search function allowing customers to add/view products within their catalogue and any special pricing that applies to them for that product. As well as reducing cost of sale, real-time integration with OneOffice 3000 modules ensures that products, prices and customer details are only maintained in one place.

GLOBAL

OneOffice™3000
know everything

Specification

Integration

• OneOffice 3000 Purchase Order Processing

• OneOffice 3000 Sales Order Processing

• OneOffice 3000 Stock Control

• OneOffice 3000 Product Maintenance

• Third party EDI communications packages

• Industry-standard office applications

Export Functions

• Export purchase orders

• Export sales acknowledgments

• Export sales invoices

• Export sales orders

• Export stock requisitions

• Export stock balances

• Export product lists

Export functions can also be used 'internally' - for linking head office or satellite systems - or for exporting data for use in other applications (e.g. spreadsheets etc.).

Import Functions

• Import sales orders

• Import purchase orders

• Import stock balances

• Import product lists

Import functions can also be used 'internally' - for linking head office or satellite systems - and for uplifting Global 2000 data into OneOffice 3000 via the Data Conversion module.

Manual Handling

Transactions received electronically can be processed manually if preferred. Full reports and enquiries are provided to support this, including the facility to mark such transactions as complete after manual processing.

Transfer Formats

Data is exported or imported via transfer files sent or received using third party applications. Multiple data 'scenarios' can be set up to determine the structure and content of these files, including:

• Style or format - standard formats such as CSV or custom formats which specify the required delimiters, escape sequences and headings

• Contents list - including sequence, format and optional constants

• Data folder, path and file name

• Program folder, program path and parameters - used to run third party programs automatically to process exported data (requires Windows client or Unix host operating system)

• Template folder and template path - mainly used when exporting data to Microsoft Word or Excel, to provide a simple way of creating documents with a standard format

Standard scenarios are provided which can be amended or added to by the user.

Translation

External account codes may be defined for each customer and supplier or for each customer and supplier address. Alternatively, a combined external account/address code can be specified for each address. Multiple standard or customer/supplier-specific product and product unit translation tables can be defined. Similar translation tables can be defined for delivery instructions, settlement terms, tax codes and locations.

Transmission Sequencing

Incoming transactions are numbered to detect out-of-sequence or missing transactions. Questionable transactions can be held until the issue is resolved. A separate sales order sequence number is maintained for each customer.

OneOffice™3000
know everything

Transmission sequence numbers are also maintained for sales acknowledgments/ invoices for each customer, for purchase orders to each supplier and for product list exports.

Import Processing

Incoming transactions are stored in a temporary batch for validation and then transferred to the required module. The system can be configured automatically to initiate the second phase or to allow manual intervention, on a customer by customer basis.

Import processing can be triggered via a spooler option, which automatically performs selected types of import at specified intervals, or manually. Process Batch option enables the operator to browse batches and select individual orders or whole batches for re-import. Error conditions in incoming sales orders, purchase orders, stock balances or product lists are processed 'silently' initially, in order not to delay valid transactions in the same batch. They can then be processed manually to remove the error status or re-imported if appropriate.

Export Processing

Export involves two stages:

• Transactions are generated via a standard processing option in a OneOffice 3000 module (e.g. Invoice Print in Sales Order Processing) which creates a suitable batch file in the Ecommerce database. This can be reviewed before subsequent processing

• Batch files are then exported to the host operating system for onward transmission (or other processing) by third party applications. This process can be invoked via the spooler function, manual export function or the Process Batch option, and depending on the scenario used can 'kick off' the third party application.

Spooler

Enables selected import and export functions to be performed automatically at regular timed intervals. Different import/ export functions can be selected in separate concurrent partitions, in order to exploit differential transmission costs.

Reports and Enquiries

• Daybook report (audit trail)

• Batch details report

• Unprocessed items report

• Print Translation Tables

• Print Translation by Product

Enquiries include selective viewing of batches with drill-down to order line details. Product list batches may be manually amended

OneOffice™**3000**

know everything

**For more information, visit www.OneOffice3000.com
or call us on +44 (0)1628 551345**

GLOBAL

Regatta Place, Marlow Road, Bourne End, Buckinghamshire SL8 5TD. United Kingdom
T: +44 (0)1628 532565   F: +44 (0)1628 551490   E: info@OneOffice3000.com